

Enterprise TOL is an

all-in-one voice mail,

automated attendant and unified

communications system that allows

you to **simplify**

your daily

communications

routine. A wide range of

management tools help

reduce message

overload and allow you

more time for the priorities in your

workday.

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enterprise_{TOL}



ONE-STOP Unified Communications

Get all your fax, email and voice messages in one place. Whether you're in the office or working remotely, unified communications lets you save time and access all messages from any device: PC, laptop, phone or PDA.

Access Email, Voice and Fax Messages From Your PC, Laptop or Any Web Browser

- View and manage voice, email and fax messages all at once from your PC or web client email inbox
- Listen to, record, send, playback and forward voice messages
- Send and receive faxes directly – no more lost faxes, waiting by the machine or wasted paper
- Drag and drop voice and fax messages in folders and calendar functions
- Instant message co-workers from the office or anywhere worldwide
- Integrate with any SMTP/POP3/MAPI compliant email package: Microsoft Outlook®, Lotus Notes®, Novell GroupWise®, Eudora Mail® and web email accounts



Access Email, Voice and Fax Messages From Any Phone or Wireless Device

- Remotely access all messages – voice, email and fax – from any phone, PDA or other wireless device
- Listen to emails from a cell phone using text-to-speech technology; record and send replies
- Receive voice and fax message notifications to your phone or PDA
- Forward faxes to an email inbox, printer or nearby fax machine from any phone or PDA



FLEXIBLE Messaging That Grows with You

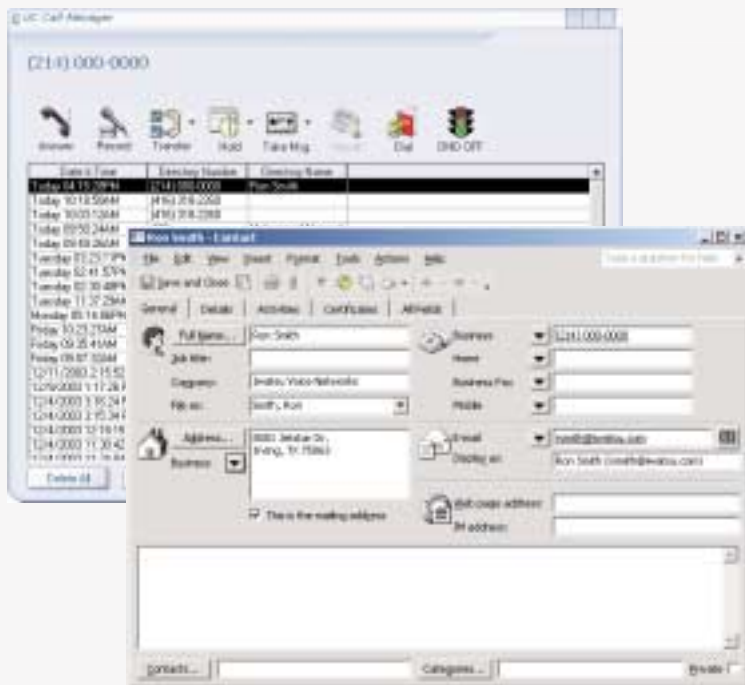
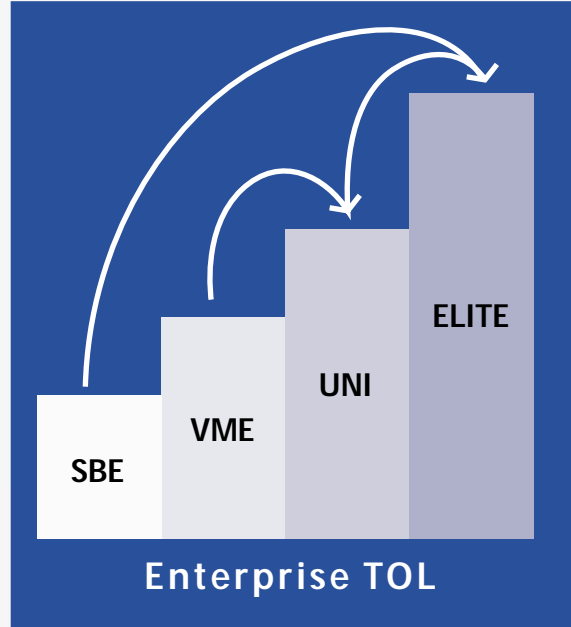
- Start small and grow big (4-64 ports) – add on features as your communication requirements increase
- Available in four different configurations: Enterprise SBE, Enterprise VME, Enterprise UNI and Enterprise Elite
- Interoperable with both the ADIX and Enterprise-CS systems

EFFICIENT Voice Mailbox Tools

- Customize your individual mailbox using various message management tools
- Record conversations to your mailbox for future reference
- Retrieve callers leaving a voice message and direct ringing calls to another extension
- Include custom menu options for callers in your personal voice mail greeting

AUTOMATED Call Processing

- Customize automated company greetings and menu options to efficiently route incoming calls
- Allow callers to connect using voice-activated call routing
- Route calls based on caller ID, time of day, call type, account codes and more
- Reduce call transfers, hold times and receptionist's workload
- Conveniently record and change greetings, menu options and announcements from anywhere offsite

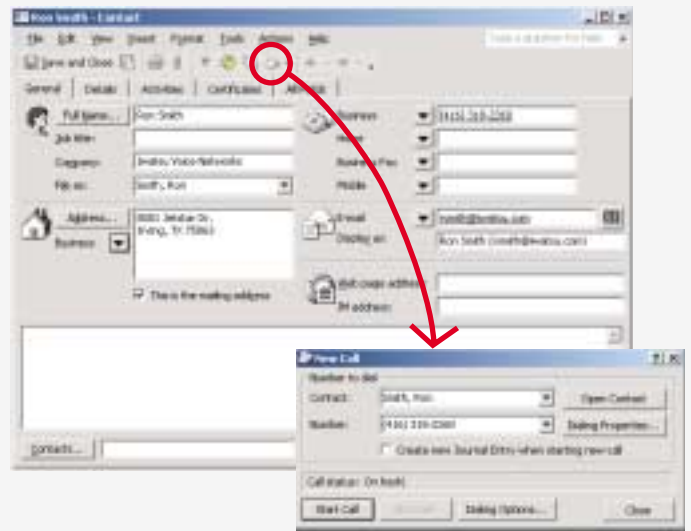


INSTANT Screen Pops

- Receive caller ID screen pops on your PC or laptop on incoming calls
- Get detailed screen pops on contacts in your groupware application; integrates with Microsoft Outlook®, ACT®, Goldmine®, Maximizer® and ActiveX®
- Improve efficiency in call handling and customer service with instant pop-up access to a caller's files
- Before answering a call, choose to accept or transfer it, place it on hold, record the conversation or retrieve it from voice mail

CLICK & DIAL Call Control

- Click and dial contacts directly from the email application on your PC or laptop
- Select from multiple phone numbers listed under a contact's name
- Program speed dial numbers and manage dialing options and properties



Features	SBE	VME	UNI	ELITE
CAPACITY				
Voice Mail Box Users	25-100	250-500	50-5,000	50-10,000
UC Client Manager Users	25-50	NA	50-5,000	50-10,000
Ports Supported	4-8	4-8	4-32	4-64
AUTOMATED ATTENDANT / VOICE MAIL				
Custom Menus/Directories	Unlimited	Unlimited	Unlimited	Unlimited
Custom Greetings	Unlimited	Unlimited	Unlimited	Unlimited
Multilingual Menu Prompts (Seven Languages)	Yes*	Yes*	Yes*	Yes*
Interactive Voice Response	Yes*	Yes*	Yes*	Yes*
Voice-Activated Call Routing (Seven Languages)	Yes* ¹	Yes* ¹	Yes* ¹	Yes* ¹
Call Routing (By Caller ID, Time/Day, Account Code, etc.)	Yes	Yes	Yes	Yes
ADVANCED APPLICATIONS				
Access Voice Mail, Email and Faxes Via:	E = Email V = Voice Mail F = Fax Optional			
PC	E, V, F	E, V, F	E, V, F	E, V, F
Web Client	E, V, F	NA	E*, V, F	E, V, F
Phone	E, V, F	V, F	E*, V, F	E, V, F
PDA	E, V, F	V, F	E, V, F	E, V, F
Notification of Voice Mail, Email and Faxes Via:				
PC	E, V, F	E, V, F	E, V, F	E, V, F
Web Client	E, V, F	NA	E*, V, F	E, V, F
Phone	E, V, F	V, F	E*, V, F	E, V, F
PDA ²	E, V, F	V, F	E, V, F	E, V, F
Mailbox Management Via:				
PC	Yes	NA	Yes	Yes
Web Client	Yes	NA	Yes	Yes
Phone	Yes	Yes	Yes	Yes
PDA (WAP Interface)	Yes*	NA	Yes	Yes*
Text-to-Speech - Listen to Emails from Any Phone (Requires Local Email Server)	Yes	NA	Yes*	Yes
Call Screen Pops on PC				
Automated Attendant	Yes	NA	Yes	Yes
Direct Calls	Yes ³	NA	Yes ³	Yes ³
LanTalk Instant Messaging	Yes	NA	Yes	Yes
DESKTOP CALL CONTROL				
Dial Contacts from Email Inbox on PC	Yes ³	NA	Yes ³	Yes ³
Retrieve Calls Leaving Voice Messages from PC	Yes	NA	Yes	Yes
Direct Ringing Calls to Other Extension from PC	Yes	NA	Yes	Yes

* Optional

¹ Requires Full Duplex Voice Board

² Voice Message Playback Dependent on PDA. Must Support WAV Playback and TIF Viewing

³ Requires Optional Hardware & Software



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