

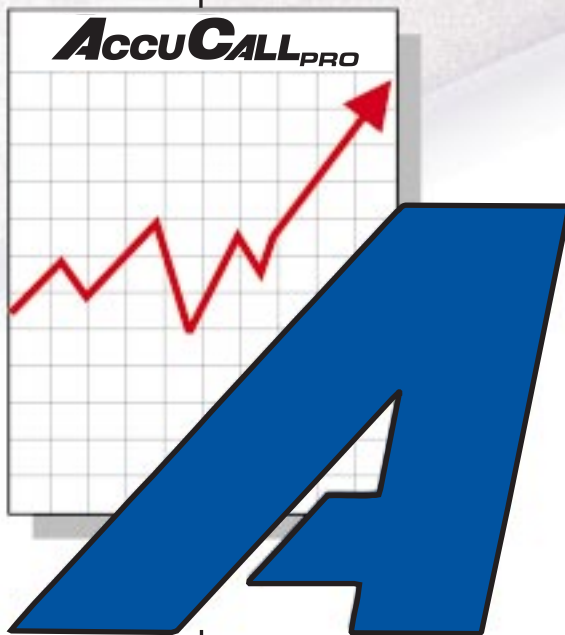
Control Telephone System Usage and Costs with AccuCall Pro

AccuCALL_{PRO}

In most organizations, the costs associated with telephone usage represent one of the largest monthly expenses. These costs are measured not only in the monthly bill, but also in the many ways telephone use and abuse affects employee productivity. The AccuCall Pro Call Accounting System collects and organizes the information necessary to effectively manage and control telephone costs.

AccuCall Pro enables you to monitor and record day-to-day telephone system usage. System information may be displayed in real-time or used to generate historical reports. The system events analyzed by AccuCall Pro allow you to track ADIX system usage, control costs, and increase operation productivity. Summary and Detail Reports can be generated by department, extension, account code, and line.

AccuCall Pro is designed to work with the ADIX platform of telecommunications systems. It operates on PCs running Windows® 95, Windows® 98, or Windows® NT.



Monitor and Track System Usage

Customized Summary and Detail Reports

Quickly glance at the calling patterns of your business by viewing a Summary Report. Use Summary Reports to help forecast staffing needs or identify abuse. Use Detail Reports to view specific break-downs of ADIX system usage. You may also apply filters to both Summary and Detail Reports. For example, limit the report to calls during a specific time frame, from certain telephone numbers, or to specific stations.

Summary Reports

Account Code
Department/
Group
Extensions
Trunks

Detail Reports

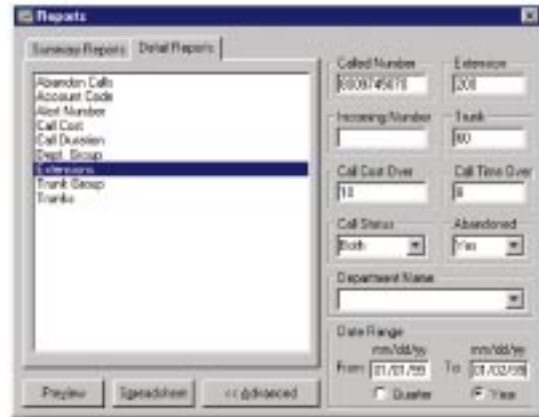
Abandoned Calls
Account Code
Department/Group
Extensions
Trunk or Trunk Group

Export Reports to Microsoft® Excel

Convert your report into a Microsoft® Excel file. In Microsoft® Excel you can make necessary changes to the report such as deleting or sorting information.

Import ADIX Database Information

Import telephone system information directly from the ADIX System Database to AccuCall Pro. Importing this information makes database configuration easier, eliminating the need to manually enter every extension and trunk number. When you add or remove extensions or lines, these changes may also be imported directly into AccuCall Pro. Reports generated after a change is made automatically reflect the new extension and trunk numbers.



Customize Detail and Summary Reports with Advanced Option Filters

A screenshot of the 'Reports' window in AccuCall Pro, showing a detailed data table. The table has columns for 'EXTENSION', 'EXTENSION', 'EXTENSION', 'EXTENSION', 'EXTENSION', 'EXTENSION', 'EXTENSION', 'EXTENSION', 'EXTENSION', and 'EXTENSION'. The data rows show various extension numbers and their corresponding values. The table is titled 'Report Type: Extensions' and 'Date Range: 01/01/99-01/01/99'. The table has a total of 10 rows of data.

AccuCall Pro Minimum Requirements

- An IX-SCIF Card, IX-EDVIF Card, or IX-HCIF Card installed in the ADIX.
- Windows® 95, Windows® 98 or Windows® NT 4
- Intel® Pentium® 100 MHz Processor
- 16MB of RAM
- 15MB of hard disk space
- PC COM port for connection to the ADIX

Part Number: 108185

All features and specifications of the products described herein are subject to change. Consult with your Authorized Iwatsu Distributor for details.

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